



SatellitePhone.com Globalstar Service Agreement



FAX TO:

(925) 666-3644

MAIL ORIGINALS TO:

SatellitePhone.com Inc.
231 Market Place Suite 415
San Ramon, CA 94583
(866) 469-2666

SatellitePhone.com Use Only

Date:
Time:
Rep:
Satellite Phone Number:
Serial Number:

1. CREDIT INFORMATION

BUSINESS ACCOUNT

Company Name _____ **Federal Tax ID** _____
Contact Person _____ **Title** _____

INDIVIDUAL ACCOUNT

Name _____ **Social Security Number** _____
Date of Birth _____ **Driver's License Number** _____

2. BILLING INFORMATION

Physical Address _____
City _____ **State** _____ **Postal Code** _____

Billing Address _____
City _____ **State** _____ **Postal Code** _____

Primary Phone Number _____ **Secondary Phone Number** _____
Fax Number _____ **E-mail** _____

Statement Delivery Preference:

- Electronic (No Charge): Email Address _____
- U.S. Mail (\$4.95 Monthly Statement Charge)

3. PAYMENT INFORMATION

Credit Card Number _____ **Exp Date** _____

I hereby acknowledge that I am the authorized cardholder and authorize SatellitePhone.com to bill the credit card automatically for all service charges, airtime charges, roaming charges, fees and taxes. I understand that if my credit card is declined, my account will be assessed a \$25.00 service fee to cover collection costs.

Signature _____ **Date** _____

Satellite Phone Number _____ ESN _____

4. SERVICE PLAN SELECTION & RATES

	Plan Name	Monthly Service	Monthly Minutes	Additional Minutes*
	SatellitePhone.com Plan	\$39.99	0	\$1.49

	Plan Name	Annual Service Fee	Annual Minutes	Additional Minutes*
	SatellitePhone.com Annual Plan	\$449.99	0	\$1.49

*Calls originating outside of the home service area or made to a country outside of the home coverage area are billed at the rate of \$2.99 per minute.

Service Options	
	Free Voicemail
	\$9.99 / Month Standard Satellite-Phone Protection Plan (deductible applies) Select with Monthly Plan
	\$19.99 / Month Ultimate Satellite-Phone Protection Plan (deductible applies) Select with Monthly Plan
	\$119.99 / Year Standard Satellite-Phone Protection Plan (deductible applies) Select with Annual Plan
	\$239.99 / Year Ultimate Satellite-Phone Protection Plan (deductible applies) Select with Annual Plan
	Free Express Data Service (airtime charges apply)

SatellitePhone.com reserves the right to change service fees, plan details, airtime, and roaming rates at anytime. Satellite-Phone.com Annual Plan: The annual plan will remain unaffected by any changes during the current prepaid annual period. I acknowledge that I have read and understand all the terms and conditions included in all pages of this Agreement and I agree to be bound thereby, or if I am signing in a representative capacity, I agree that the entity for which I am signing will be bound thereby. If signing on behalf of an entity, I represent that I am a duly authorized representative of that entity (named above at "Customer Billing Information") and I have submitted this application in my official capacity as indicated at "Title." If I am representing a corporation, I acknowledge that the execution of this document has been authorized by all necessary corporate actions. I authorize SatellitePhone.com or its representatives to access and review the information and references identified in this application, and all other relevant information and materials for the purpose of identifying the financial status and creditworthiness of the applicant.

SatellitePhone.com Plan: Terminations during the first year of service will be subject to a \$250.00 Early Termination Fee. After 12 consecutive months, this plan will automatically renew on a month-to-month basis and must be canceled in writing to prevent future monthly service charges.

SatellitePhone.com Annual Plan: Terminations during the first year are allowed; however, the unused portion of the year will be forfeited. Pro-rated credits are not provided outside of any 30-Day return policy that may apply. Plan changes are not allowed during the prepaid term. The customer may change service plans by requesting the change within 30 days of the annual renewal date. If service cancellation is not requested before the annual renewal date, the service plan will automatically renew for an additional 12-month period at the then current prices for the plan I have selected above.

Notice of termination should be made in writing to the SatellitePhone.com Customer Service Department at 6773 Sierra Court Suite C Dublin, CA 94568, or to admin@SatellitePhone.com, within thirty (30) days prior to the expiration of any term of this Agreement. Termination requests made by telephone will be accepted; however, SatellitePhone.com is not responsible if the request is not processed or processed incorrectly unless the request is made in writing. This Service Agreement cannot be assigned without the written consent of SatellitePhone.com. SatellitePhone.com reserves the right to terminate this Contract at any time during the contract period. The terms of this service agreement will supersede upon any terms contained within a purchase order or any other document and I hereby agree to be bound by the terms of this contract in the event of any conflicts between this agreement and any other agreement, either written or oral.

I agree to pay any applicable activation, monthly service, service usage fees and any applicable taxes thereon. SatellitePhone.com will automatically bill the credit card on file on a monthly basis. On some accounts, SatellitePhone.com may accept prepayment for service or standard billing terms in lieu of automatic credit card payments. This decision is made solely at the discretion of SatellitePhone.com. Customer requests for direct billing are subject to credit approval, and may be subject to required security deposits. If the credit card on file is declined, a \$25.00 service fee will be assessed on the account for each month payment is declined, in addition to finance charges and collection costs. Monthly recurring charges are billed monthly in advance. I understand that I am responsible for all air time charges, including but not limited to direct airtime, long distance and roaming charges (if applicable), and charges for any Customer-elected, value-added services (when available). Payment must be made in U.S. Dollars. In addition to the declined credit card service charge, a late charge of 2.0% per month will be applied to each of Customer's service bills not paid by the due date. This late charge is applicable to the unpaid balance as of the due date. I shall pay SatellitePhone.com all costs including, without limitation, reasonable attorney fees, the fees of any collection agency, and any other costs incurred by SatellitePhone.com in exercising any of its rights under the Agreement. Should my service be suspended for non-payment, SatellitePhone.com will charge a decommissioning fee of \$50.00 per mobile terminal for re-activation of the suspended terminal. If a terminal is suspended for nonpayment, The customer will continue to incur monthly service charges until the account is paid or the service terminated. Unless provided otherwise, SatellitePhone.com is not responsible for the installation, operation, quality of transmission, or maintenance of Customer equipment. If Customer's equipment is stolen, Customer is responsible for all charges as agreed upon in this Agreement. Customers wishing to operate satellite phones while in foreign territories shall be required to obtain any and all licensing or approvals that may be required to operate within that territory. SatellitePhone.com does not guarantee the legality of using satellite services.

SATELLITE SERVICES MAY BE INTERRUPTED, DELAYED OR OTHERWISE LIMITED AND MAY NOT BE AVAILABLE EVERYWHERE IN THE WORLD. SATELLITEPHONE.COM MAKES NO WARRANTIES WITH RESPECT TO THE SERVICE OF ANY KIND WHATSOEVER, EXPRESSED OR IMPLIED. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE ARE HEREBY DISCLAIMED AND EXCLUDED. SATELLITEPHONE.COM SHALL NOT BE LIABLE TO ITS DISTRIBUTOR OR CUSTOMER OR ANY THIRD PARTY FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES. ACTIVATION FEES, SERVICE FEES, AND AIRTIME FEES ARE NOT REFUNDABLE AND CREDITS ARE NOT PROVIDED FOR DISSATISFACTION WITH SERVICE OR AN INABILITY TO USE THE SERVICE REGARDLESS OF CAUSE, NEGLIGENCE, OR OMISSIONS BY SATELLITEPHONE.COM OR ITS AFFILIATES. CUSTOMER AGREES THAT ANY LEGAL PROCEEDING COMMENCED BY ONE PARTY AGAINST THE OTHER, SHALL BE BROUGHT IN ANY STATE OR FEDERAL COURT HAVING PROPER JURISDICTION WITHIN THE STATE OF CALIFORNIA. BOTH PARTIES SUBMIT TO SUCH JURISDICTION AND WAIVE ANY OBJECTION TO VENUE AND/OR CLAIM OF INCONVENIENT FORUM.

Signature _____ Date _____